

## QDCC Communications Report - July 2018

QDCC Facebook page now has over 2,600 followers, visible to all public and remains the most common communication channel with QDCC; the website continues up to date.

The VisitQueensferry website and Facebook page are being promoted through Cruise Ship forums with a focus on highlighting the High St businesses and a VisitQueensferry Instagram account has now been created to extend the reach further.

### Social media

**Environment** – Garden waste registration, many complaints about the system of registration and also the effectiveness in practice as a cost saving exercise.

**Transport** – Issues relating to the QC roundabout continue to be raised. In particular the lack of yellow boxes and stream of traffic doing the 'up and over' from south to north to skip the queue, blocking roundabout access and exit. Questions raised over why Echline roundabout yellow boxes were deemed a priority over the QC roundabout...or even necessary at all.

Split views expressed on the High St refurbishment traffic options.

Some great defence and informed explanation of the Lothian Country 43 Service from residents after a post complaining about the fare.

**Planning** – The High St refurbishment consultation on Mon 25<sup>th</sup> June appeared to be well attended. No complaints expressed of 'didn't know about it' this time.

Internal refurbishment work on the Echline Primary School has commenced with the temporary huts in place.

Complaints relating to the High school build traffic appear to have quietened.

**Police** – some anti-social behaviour by 20+ youths reported at the Hub pitches. Police investigated CCTV footage and no crimes committed apart from public urination by an unidentified youth. However, unacceptable behaviour visible and alcohol was believed to be present, local police were investigating the potential sources and increasing patrols.

### Cruise Ship Visits

The ongoing negotiation with Edinburgh council officials continues. The report incorporated a negligible cost, easy and quick to implement short term recommendation which addresses a number of identified issues including some danger for pedestrians and releases the main car park after 2pm on liner days. Despite this we are still trying to get movement and concerns are that this is going to be postponed now because we are 'well in to the season' – not a reason we are willing to accept. The final piece of the jigsaw, a solution for the relocation of emergency vehicles has been presented by QDCC, which now means the entire proposed design and alteration has come from QDCC. However, very disappointingly we are still to gain agreement and action on this from CEC.

Graeme McKinley, 22<sup>nd</sup> July 2018