



QUEENSFERRY and DISTRICT COMMUNITY COUNCIL



CELEBRATING 32 YEARS 1986-2018

CORRESPONDENCE SECRETARY – JULY 2018 REPORT

1. The QDCC mailbox – both incoming and outgoing mails – has been relatively quieter than of late, no doubt due to the holiday period. However it is encouraging that local residents still are keen to engage, all be it most communications tend to be complaints, issues with CEC service delivery and queries about local services.

The number of telephone calls taken on behalf of QDCC this month remains fairly constant and have included questions on availability of social housing (a common occurrence over the last few months), the CEC charge on garden waste, the new Queensferry High School, the new astroturf pitches at the Hub, a request to speak to Environmental Officers, a local resident complaining about level of Community Charge and lack of services/value for money in general, and a complaint about ongoing speeding on Scotstoun Avenue.

A number of local residents have once again been in touch via email on various recurring matters – namely The Queensferry Crossing, continuing use of Forth Road Bridge and local traffic related queries, bus service provision, garden waste uplifts and the forthcoming charges, streetlighting issues, parking at Dalmeny Station, local disruption related to cruise liner visits and more recently traffic movements along Rosshill Terrace, Station Road and Burgess Road as well as Bo'ness Road and Scotstoun Avenue. Of late communications have also been received on poor state of public toilets, Burnshot Bridge, Binks Car Park, and Dalmeny Park waste pick ups

There continues to be mail relating to the proposed High Street refurbishment and the ongoing works associated with the new Queensferry High School build.

Most of the other communications this month again relate to the various planning applications and proposed developments across the Burgh. Additional detail can be found in the Planning Report.

As with previous months other communications relate to various ongoing parking and traffic matters, dog fouling – which continues to be an issue, overflowing waste and recycling bins, late and missing domestic waste uplifts, poor and broken streetlighting, potholes and the general poor state of roads and pavements in a number of locations across the town.

We continue to receive a large number of mails from CEC on various topics which are circulated to Community Council members and interested parties as and where applicable.

One continuing source of frustration relates to notification from CEC on TTRO's. The quality of the content at times is questionable, the accuracy is variable, in so much that we have to go back for clarification on many occasions, and the circulation of these from CEC seems at best haphazard.

I did raise this last year with Ward Councillors and maybe its time to do so again.

QDCC has received a number of "Contact Us Submissions" through the website since the last meeting:

- A complaint from a local resident about fly tipping outside the Pool Hall (a repeat occurrence)
 - Contact from North Queensferry Community Council about a planned Vigour Event swim across The River Forth in September
 - Contact from Dalmeny Station Residents Association relating to traffic movements in Rosshill Terrace
2. One piece of significant postal mail was received. Formal notification from NHS Lothian relating to the application for inclusion in the Pharmaceutical List (Samson Ferry Ltd – Scotstoun Grove). This has been circulated to all at QDCC. A formal response is required by 11th August and I have asked Anne and Health sub committee to consider.

3. Facebook continues to be a major communication tool for QDCC and we now have nearly 2500 followers.

Facebook communication and enquiries broadly match those received by e-mail but in greater volume and generally are far more vocal.

A more detailed summary has been submitted by Graeme in his Communication Report

We continue to field many queries from local residents through our Facebook pages.

Thanks to Diane, Grant, Laura and Graeme for responding to these on behalf of QDCC.

Just a reminder to all Community Councillors that the QDCC website is also active, requires constant administration and would once again encourage all members to have a look and again welcome any suggestions for materials to post.

Thanks again to Graeme for the work he continues to do on this.

Should any Councillor like to have administrative rights to the website please let me know.

www.queensferrycommunitycouncil.org

4. On behalf of QDCC this month I have written and responded to CEC officials, CEC Councillors, and a number of local residents on various community related matters.
5. QDCC Executive still await formal feedback from Andrew Kerr (CEO CEC), Paul Lawrence (Director of Place) and Adam McVey (CEC Leader) relating to a follow up from a meeting held late last year. Some discussion with Keith on a follow up has taken place, but the lack of communication from CEC continues to be an issue.
6. I attended a meeting in the company Keith, Graeme, Neil and Anne to discuss the ongoing process related to the Community Facility at Ferrymuir. Notes from that meeting are available should anyone be interested.
7. I continue to distribute information to office-bearers, members and/or portfolio conveners as appropriate.

**Please note the e-mail circulation list by which this report is delivered should be taken as the current version and used in any group wide communication.
Can I ask all members to ensure all details are properly transcribed.**

8. Should any member have questions on the content of this report or any other aspect regarding the role of the Correspondence Secretary, please contact me directly.

Terry Airlie

Vice Chair & Correspondence Secretary – 22nd July 2018